



Carbon Management Policy and Plan

1. Introduction

Precious Hope Care is committed to providing high-quality domiciliary care services while minimizing our impact on the environment. We recognize that climate change poses a significant threat to health and well-being, and we are dedicated to playing our part in creating a more sustainable future. This Carbon Management Policy and Plan outlines our commitment to measuring, managing, and reducing our carbon emissions, and it serves as a roadmap for our journey to a more sustainable operation.

2. Our Commitment

Precious Hope Care is committed to achieving Net Zero carbon emissions by 2050, in alignment with national and industry targets. To achieve this, we will:

- Measure and report our carbon footprint annually.
- Set ambitious and achievable carbon reduction targets.
- Implement strategies and initiatives to reduce our emissions.
- Engage our staff, clients, and suppliers in our sustainability efforts.
- Review and update this policy and plan at least annually to ensure continuous improvement.

3. Scope of Emissions

We will measure and report on our carbon emissions across the three main scopes defined by the Greenhouse Gas (GHG) Protocol:

- **Scope 1 (Direct Emissions):** Emissions from sources owned or controlled by Precious Hope Care, primarily from our fleet vehicles.
- **Scope 2 (Indirect Emissions):** Emissions from the generation of purchased electricity for our office.
- **Scope 3 (Other Indirect Emissions):** All other indirect emissions from our value chain, which are crucial for a domiciliary care setting. These include, but are not limited to:
 - Employee commuting in their own vehicles.
 - Waste generated from our operations (e.g., PPE, office waste).
 - Business travel (e.g., training, meetings).
 - Purchased goods and services (e.g., medical supplies, cleaning products).

4. Carbon Reduction Plan

Our plan focuses on key areas where we can make the most significant impact:



4.1. Transport and Travel

As a domiciliary care provider, transport is our largest source of emissions. Our goal is to reduce emissions from travel by:

- **Fleet Management:** Transitioning our company fleet (if applicable) to electric or hybrid vehicles.
- **Optimized Route Planning:** Using software to plan the most efficient routes for our care professionals, reducing mileage and fuel consumption.
- **Encouraging Sustainable Commuting:** Promoting and incentivizing the use of public transport, cycling, and walking for shorter journeys where appropriate. This includes exploring a cycle-to-work scheme.
- **Remote Working and Digital Communication:** Minimizing the need for business travel and physical meetings by using digital platforms for communication, training, and administration.

4.2. Energy and Resource Efficiency

We will reduce our energy consumption and improve resource efficiency in our office operations by:

- **Energy Audits:** Conducting regular energy audits to identify areas for improvement.
- **Lighting and Appliances:** Switching to energy-efficient LED lighting and ensuring all office equipment and appliances are turned off or on standby when not in use.
- **Renewable Energy:** Procuring electricity from a supplier that provides 100% renewable energy.
- **Paperless Systems:** Implementing digital record-keeping and communication to reduce paper usage.

4.3. Waste Management and Procurement

We will work to reduce waste and make more sustainable purchasing decisions:

- **Waste Reduction and Recycling:** Implementing a robust recycling program in our office for paper, plastic, and other recyclable materials.
- **Sustainable PPE:** Exploring the use of reusable or biodegradable PPE where clinically appropriate and safe, and ensuring proper disposal of all medical waste.
- **Sustainable Procurement:** Prioritizing suppliers who demonstrate a commitment to environmental sustainability and offering products with minimal packaging and a lower carbon footprint.

5. Monitoring and Reporting



We will track our progress and report on our emissions annually. This will include:

- Calculating our baseline emissions footprint for a defined period.
- Measuring our emissions on an ongoing basis.
- Setting and reporting on interim targets.
- Publicly publishing our carbon management plan on our website to demonstrate transparency and accountability.

6. Responsibilities

This policy is the responsibility of every member of the Precious Hope Care team. Our management team will provide the necessary leadership and resources to implement this plan, while all staff members are encouraged to contribute ideas and adopt sustainable practices in their daily work.

Signed:

Director's Name: Cleto Mudhefi

Date: 16th September 2025